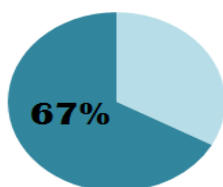# Electronic Preauthorization

Creating efficiencies in the preauthorization process!
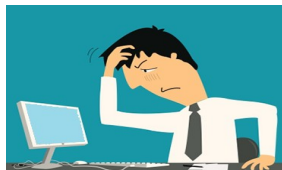
Making phone calls and sending faxes for preauthorization requests can be time-consuming and costly. Now you can submit preauthorization requests electronically using payors' online portals.[1]

THE CHALLENGE WITH FAX, PHONE, & MAIL

67%

Physicians and their patients wait several days to receive approval for preauthorization requests [2]

Physicians report difficulty in determining which tests, procedures and prescriptions even require preauthorization [2]

DID YOU KNOW?

416

Estimated hours practices save each year with electronic preauthorization[3]

11

Submit about 11 electronic preauthorization requests for the time it takes to just fax one[3]

GOAL OF ELECTRONIC PREAUTHORZATION

Improve quality of care, increase patient satisfaction, and minimize the delay in care that can occur while waiting for a preauthorization determination

ONLINE PORTAL FEATURES

- **Receive responses in real-time for most pharmaceutical preauthorization requests**

- **Access online portals with a single click from the provider home page**

- **Online listing of services that require preauthorization and key criteria for making a determination**

- **Search for a member**

- **Unique identification number to track and manage preauthorization requests online**

Farewell fax machine, mail, and phone!
Get started with electronic preauthorization today!

How to get Started...

Visit the Maryland Health Care Commission's website for more information about electronic preauthorization, including links to payors' online listings of services that require preauthorization as well as links to their online portals: mhcc.maryland.gov/mhcc/pages/hit/hit_preauthorization/hit_preauthorization.aspx.

Sources:
[1] Payors includes State-regulated insurers, nonprofit health service plans, health maintenance organizations and pharmacy benefits managers
[2] AMA Survey of Physicians on *Prior Authorization Requirements,* May 2010.
[3] Express Scripts, Prior Authorization: Fax or Fast?, September 2014.

Maryland Health Care Commission | http://mhcc.maryland.gov | (410) 764-3460
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